Citibank INTERNET BANKING SAMPLE PAGES

NTUC LearningHub Pte Ltd
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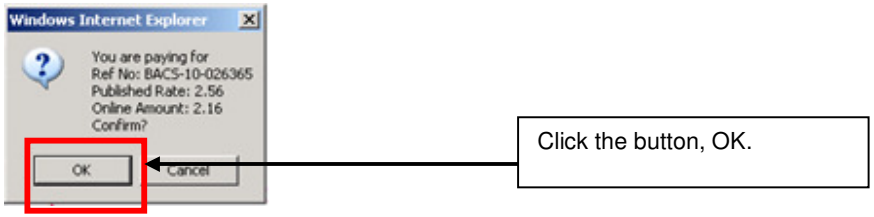
Sample Payment Flow – Internet Banking For Citibank Bank

1. At the payment mode selection, click the link, Online Payment using Internet Banking to make payment.

2. A message will be prompted to highlight to you on additional discount if any when you choose to pay online. Click the button, OK to proceed.



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3. To ensure your payment via online mean is successful, please take note of the instructions. Click the button, Proceed to Payment to continue.

Important

To ensure confirmation of seats and payment, **PLEASE READ** the following:

- **IF YOU ARE USING A POP-UP BLOCKER**, please add "https://tmsweb.ntuclearninghub.com/portal" and "www.enets.sg" to your listed allowed sites in the pop-up blocker settings. Otherwise, the relevant transaction pages may be not displayed or your transaction request may not be completed.
- Please make sure all other opened browsers are closed before proceeding to make payment.
- **DO NOT** close this browser while payment is in progress. You may close this browser only after receiving the official receipt from NTUC LearningHub Pte Ltd.
- **DO NOT** click on the browser buttons (example: Back, Reload/Refresh or Stop) while payment is in progress.
- For **eNETS Debit/Internet Banking**
  - Please have a valid internet banking account before using eNETS Debit
  - Please include "dbsd2pay.dbs.com (for DBS/POSB Account holders)", "uniservices1.uobgroup.com (for UOB Account holders)", "www.citibank.com.sg (for Citibank Account holders)", "www.ocbc.com.sg (for OCBC Account holders)" to your list of allowed sites in the pop-up blocker settings as well.
  - **It is recommended** that you read the user guide. Refer to the link, User Guide.

Proceed to Payment | Cancel

Click the button, Proceed to Payment.

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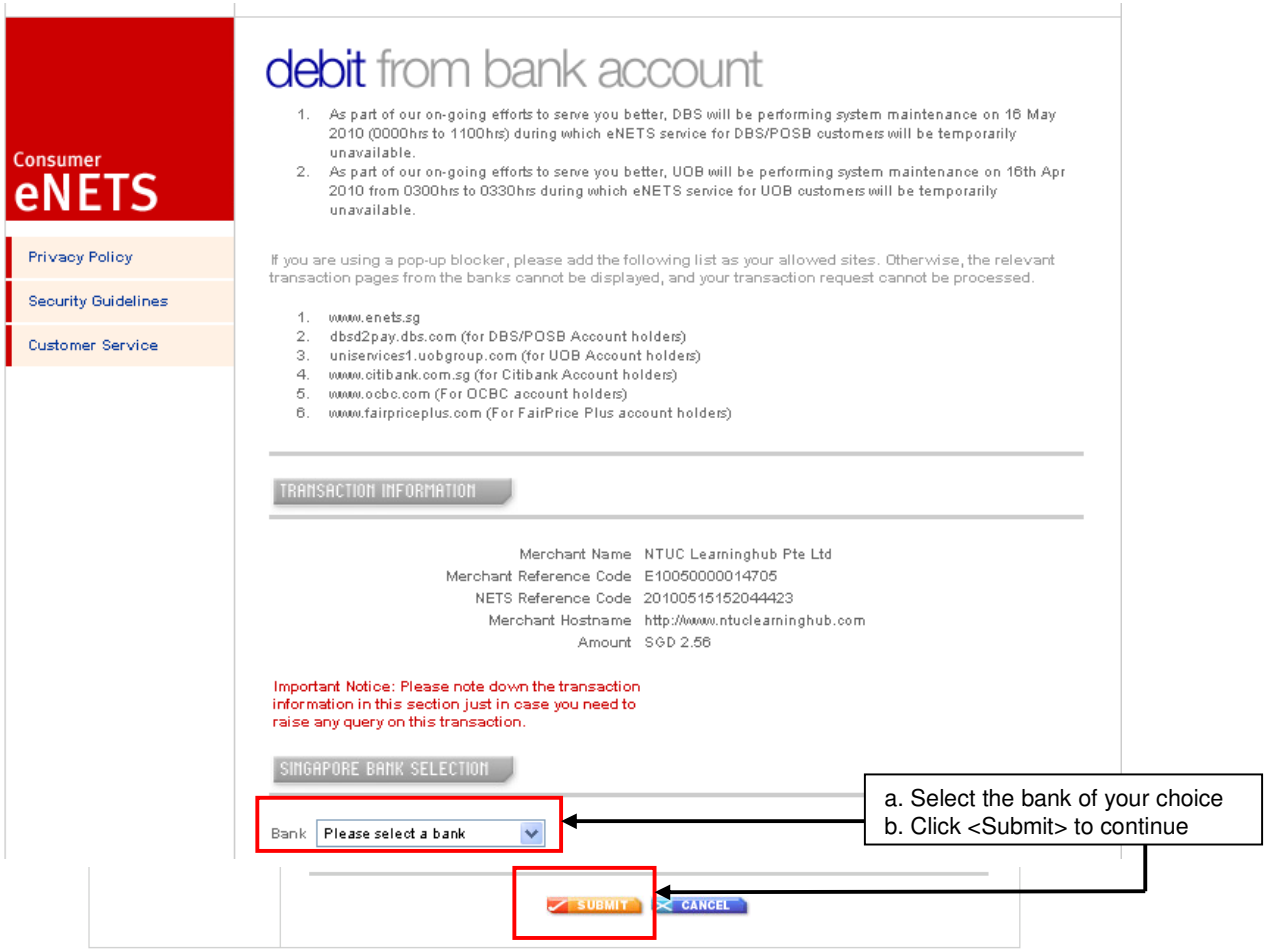
4. Select bank, Citibank Bank



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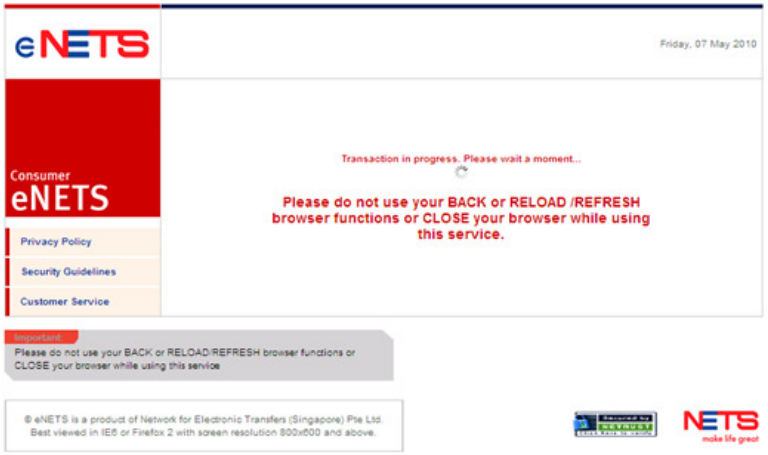
5. Please wait until you are directed to your bank login page.



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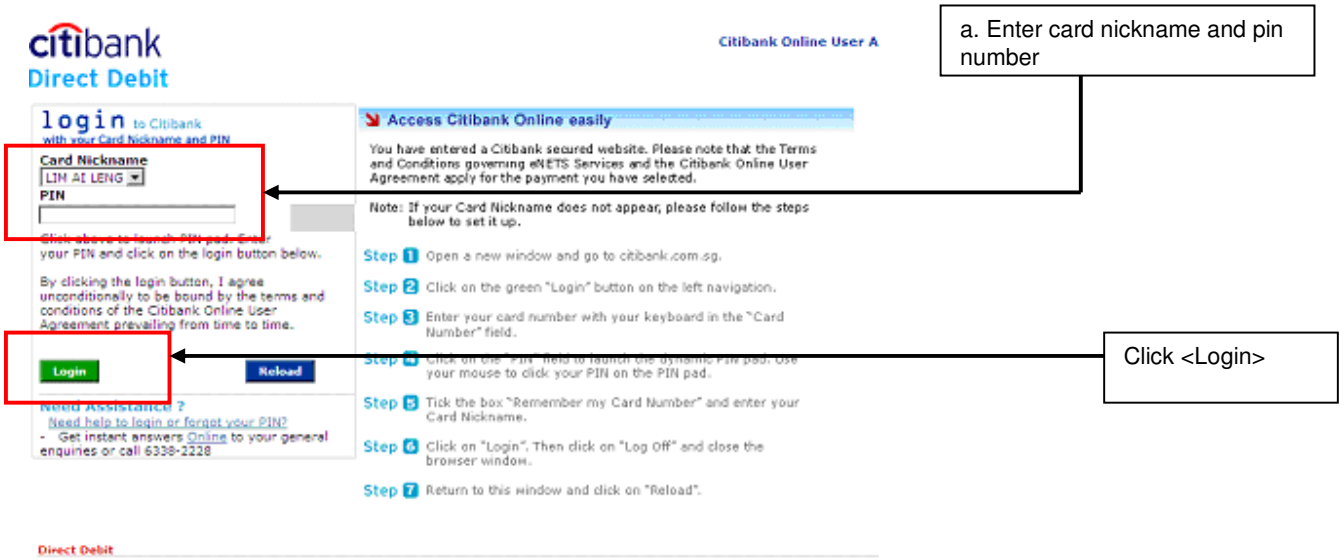
6. Enter your Citibank internet banking account and password. Then click <Submit>



a. Enter card nickname and pin number

Click <Login>

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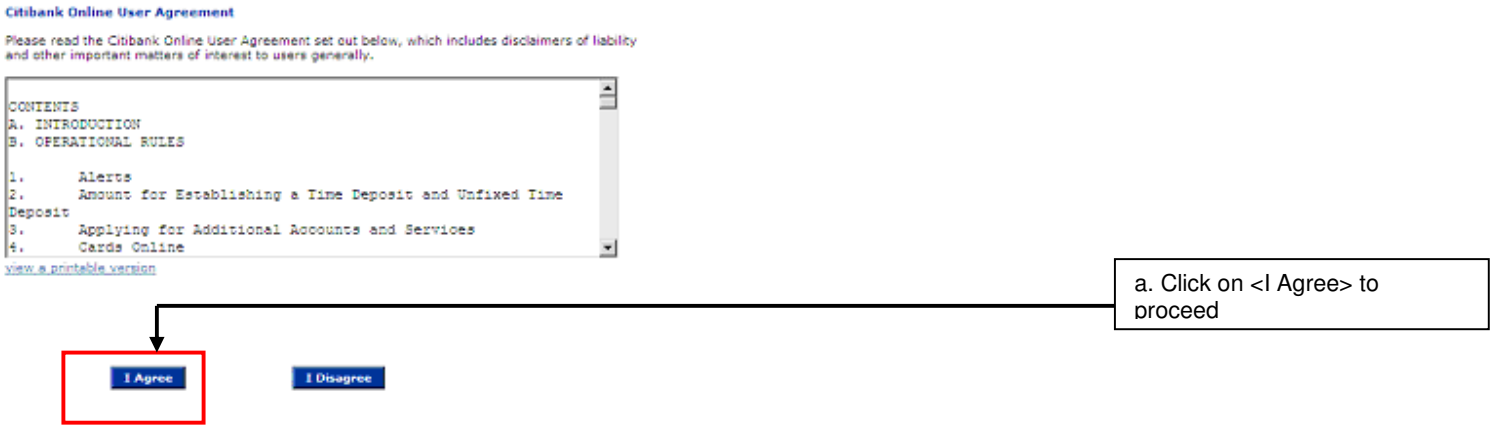
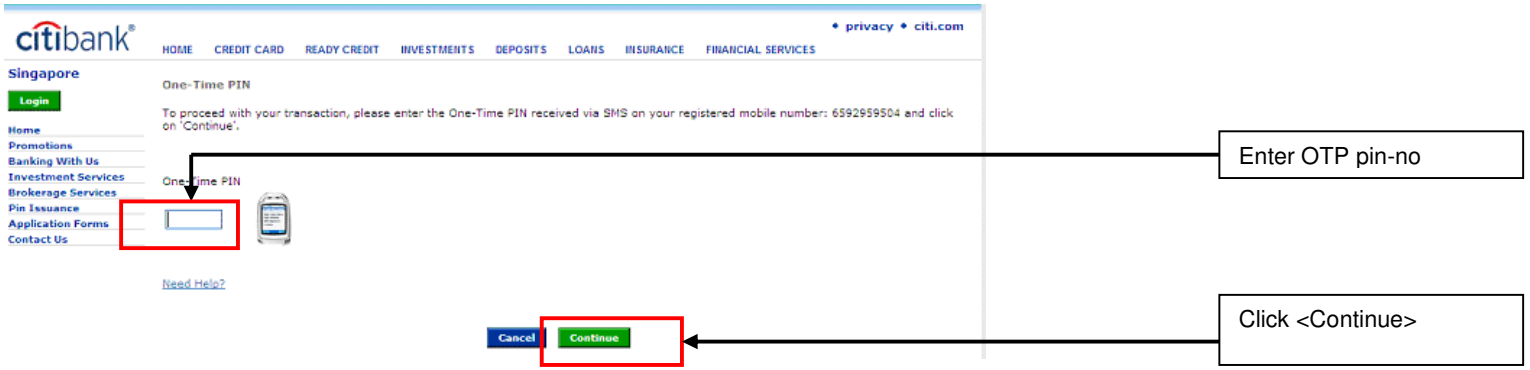
7. Please read the Citibank Online User Agreement below.



8. You need to request for the One-Time-Password/Pin first. If you do not key in your OTP password within the timeframe stipulated by eNETS, the whole transaction will abort and you will return to Citibank main page.



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9. If you have more than one account, you need to select the account that you require. Then click <Make This Payment> to proceed

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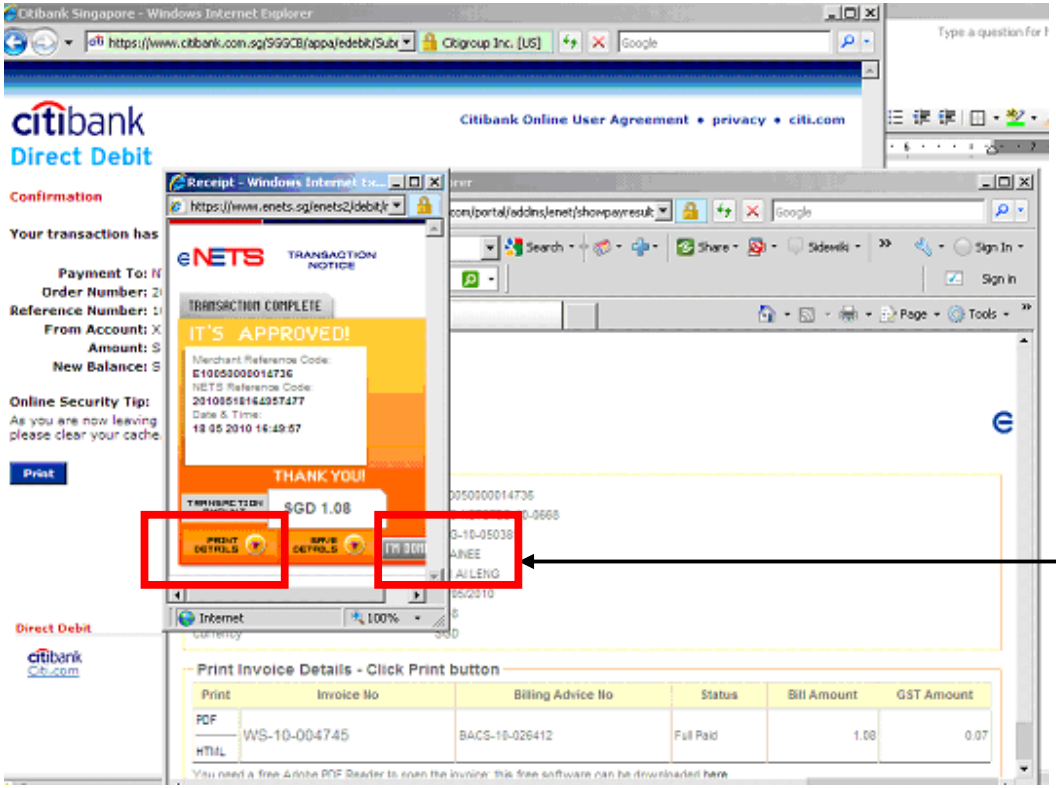
10. When payment is successful transacted, you will see Transaction Complete notice below.
To print payment receipt from the bank, click on <Print Details>. To complete the transaction, click on <I'm Done>



Click <Print Details> and then <I'm Done>

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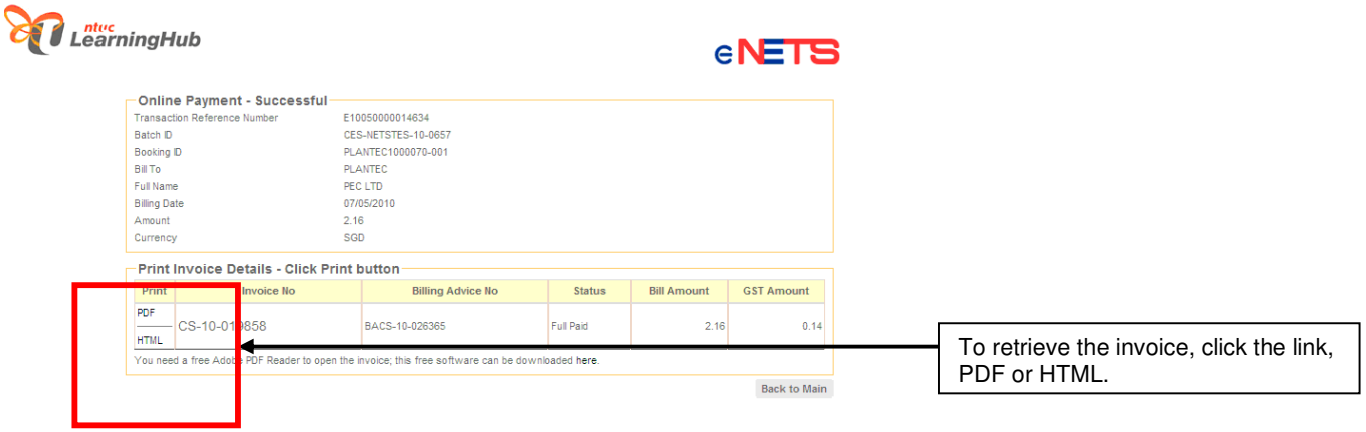
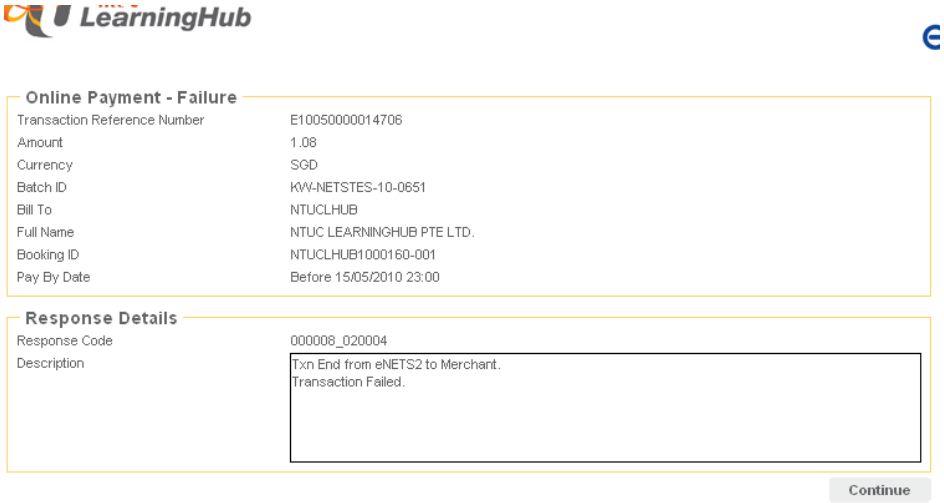
11. You will be brought to NTUC LearningHub Pte Ltd invoice page.
For successful payment, you may print the invoice by clicking the link, PDF or HTML.



12. If payment is unsuccessful, you will see the following page with an error return-code.



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