ACCELERATING COMPANY TRANSFORMATION with COMPETENCIES BUILDING SOLUTIONS

NTUC LearningHub Prospectus 2022
OUR VISION
To be the leader and trusted lifelong partner in Continuing Education and Training

OUR MISSION
To provide learning that transforms employability and creates a better life for working people of all collars, ages and nationalities

ABOUT NTUC LEARNINGHUB

NTUC LearningHub is the leading Continuing Education and Training provider in Singapore which aims to transform the lifelong employability of workers. Since our corporatisation in 2004, we have been working with employers and individual learners to provide learning solutions in areas such as Cloud, Infocomm Technology, Healthcare, Employability & Literacy, Business Excellence, Workplace Safety & Health, Security, Human Resources, and Foreign Worker Training.

To date, NTUC LearningHub has helped over 25,000 organisations and achieved over 2.6 million training places across more than 500 courses with a pool of over 900 certified trainers. As a Total Learning Solutions provider to organisations, we also forge partnerships and offer a wide range of relevant end-to-end training solutions, and work constantly to improve our training quality and delivery. In 2020, we accelerated our foray into online learning with our Virtual Live Classes, as well as asynchronous online courses, through working with best-in-class partners such as IBM, DuPont Sustainable Solutions and GO 1.
HRM Asia Readers’ Choice Awards 2021
NTUC LearningHub has won the GOLD award for Best Corporate – Learning & Development Provider, and SILVER for Best Corporate – Training Provider at the HRM Asia Readers’ Choice Awards 2021.

HRM Asia brings together the entire ecosystem of service providers to offer key recognition to the region’s best industry partners, consultants, trainers and coaches.

Influential Brands.®
TOP BRAND
2021
CONTINUING EDUCATION & TRAINING INSTITUTE
Top Influential Brand 2021 – Continuing Education and Training Institute
This award recognises brands that have achieved a great standing with consumers in addition to the brand’s continuous drive towards brand excellence.
As Singapore looks forward to a brighter future, we are presented with opportunities to expand our horizons. I am proud of NTUC LearningHub (NTUC LHUB)’s ongoing initiatives to support workers and companies, thereby making real impact to lives and livelihoods.

None of what we are able to achieve thus far would have been possible without the Labour Movement and receiving strong tripartite support from the government and employers. I must also thank our network of partners, trainers, trainees, and esteemed corporate clients for trusting us in what we have to offer.

With adversity comes opportunity; this is the chance for both workers and companies to thrive by keeping pace with the transformed business landscape. To do so, we will need to build new competencies by prioritising skills training, and while we are at it – embrace lifelong learning and upskilling in order to maintain relevancy and competitiveness.

Recently, NTUC LearningHub’s research uncovered that employers consider learning and development (L&D) as a business imperative, where 98% voted that it is important for their company to ensure continual L&D of their workforce. The perception towards L&D notably aligned with workers, as we also uncovered that many have taken active steps to upskill outside of the workplace in the last year to stay relevant and competitive.

Companies can therefore leverage this strong desire for learning to drive innovation for their business by exploring new opportunities using technology. Equipping workers with new skills and knowledge in the new era of accelerated digitalisation will enable employers to engage in forward planning towards a transformed future. Companies can factor in disruptions that may potentially affect organisations in the coming years and develop strategic future-proof plans.

The future may be uncertain, but what we can be certain of is that with proper planning and investment into developing human capital, businesses will be able to remain resilient in 2022 and beyond.

There is still much to look forward to, and NTUC LHUB remains committed to continue our contributions to the Singapore’s workforce. Most importantly, we cannot do this alone. Together with you, we can deliver a larger social impact to prepare Singapore’s workforce for a transformed future – one worker at a time.

CHAIRMAN

Eugene Wong
Chairman, NTUC LearningHub

KEY TRENDS & INSIGHTS

Introduction

Resilience and adaptability of economies and businesses are tested in the face of disruption brought about by the pandemic. As our workforce moves towards an endemic COVID-19 environment, learning and development (L&D) is crucial in bridging the skills gap emerging from the digital acceleration as a result of the pandemic.

Our Workforce Learning in Workplace Transformation Report revealed that nearly all respondents agree that Learning and Development is a business imperative, with many seeing benefits to their business.

TOP FIVE BENEFITS OF EMPLOYEE L&D PROGRAMMES:

<table>
<thead>
<tr>
<th>Benefit</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Improve employee productivity</td>
<td>71%</td>
</tr>
<tr>
<td>Build a culture of continuous learning</td>
<td>67%</td>
</tr>
<tr>
<td>Has a positive impact to my department's productivity</td>
<td>59%</td>
</tr>
<tr>
<td>Has a positive impact to the company's overall performance</td>
<td>55%</td>
</tr>
<tr>
<td>Improve employee morale</td>
<td>53%</td>
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Investment in human capital is crucial for the company to stay adaptable. 78% of employers plan to improve L&D programmes. The ‘need to upskill employees to adapt to the new normal’ tops the list of reasons for increased focus in employee training.

Most employees reported that their company is planning to improve training.

How can organisations take the next step forward to strategically align business goals with their employees’ L&D needs and accelerate transformation in the endemic COVID-19 world?
In a new world order, NTUC LearningHub (NTUC LHUB) remains guided by the need to transform our workforce to remain future-ready, relevant, and resilient for a transformed future. Driven by this mission, we want to champion a brighter future for workers through lifelong learning and upskilling.

As the world around us evolves at a digitally-accelerated pace, we have at similar rate expanded our offerings to provide end-to-end and outcome-focused training. While we continue to build our capabilities in order to equip our workers with job-ready skills, we also strive to identify future skills so that we can create new talent pools for Singapore’s workforce.

As we move forward, we will remain steadfast in building people competencies and business capabilities, while strengthening a lifelong learning culture nationwide. As such, these are the three pillars that will anchor NTUC LHUB’s learning and development solutions in 2022 and beyond:

Building Business Capabilities
NTUC LHUB strives to help businesses recognise their goals and craft roadmaps using frameworks and processes to guide them in meeting those goals. Through our Operation & Technology Roadmap (OTR) and Digital Reboot programmes, companies can strategically allocate resources and invest in technologies useful for achieving identified business and market needs. Through our Learning-as-a-Service-(LaaS) solutioning, we will assist companies in skills mapping and learning needs analysis, to customise training solutions and delivery, and to build business capabilities. We also offer essential solutions in capacity planning such as Business Model Canvas, Business Continuity Management, Professional Conversion Programmes for Professional Executives, as well as Job Redesign and Job Redeployment.

Building People Competencies
Building competencies of the workforce will change the way people carry out their jobs and ultimately contribute towards achieving the greater business objectives. Building workers’ critical core skillssets or adaptive skills — such as communication and digital fluency — is fundamental to ensure a steadfast workforce that can swiftly and effectively adapt to future business disruptions. Empowering workers with essential skillssets such as technology and technical skills will also allow them to keep pace with the acceleration of digitalisation. Finally, to develop the workforce holistically, we must equip them with mental wellness capabilities to safeguard their mental health and well-being so that they can thrive in a transformed workplace.

Building Learning Culture
At the heart of NTUC LHUB’s digitally enhanced training solutions, the newly launched LHUB Learning eXperience Platform (LXP) mobile application will revolutionise the way the Singapore workforce learns. An initiative in the making for the past few years by the National Trade Union Congress, LXP is powered by NTUC LHUB to offer greater, easier and more affordable access to world-class training contents.

A tripartite effort driven by the Labour Movement, LXP aims to upskill, upgrade, uplift workers and companies to achieve better wages, welfare, and work prospects. This one-stop mobile application endeavours to habituate lifelong learning through the suite of digital learning formats such as instructor-led courses, asynchronous microlearning and bite-size courses to enable learning anytime, anywhere. Companies can leverage LXP Enterprise to develop and implement learning and development solutions for employees through a customisable learning management system.

While NTUC LHUB embraces and advances digitalisation, we have made strides in our sustainability efforts, such as undergoing ‘LHUB PWC’ or LHUB Paperless, Wireless, and Cashless. Doing our part for the environment, we have converted to e-attendance for our classes and online evaluation for our courses. We have also used wireless projectors and digital classroom displays. For cashless payments, LHUB has piloted two of our sales centres to become fully cashless. In 2022, we aim to continue our sustainability efforts and explore more ways to reduce our carbon footprint, and at the same time continue to serve our customers and support the livelihoods of workers.

In our Training Prospectus 2022, we have lined up many programmes to power up your workforce competencies and business capabilities. We look forward to working with you to transform Singapore’s workforce for a new and better future!
Navigating an endemic COVID-19 world to excel in today’s business landscape requires a new perspective toward transformation. A perspective that is outside-in to create a situational centric synergy between the dynamics of the macro environment and the 3 key pillars within an organisation: Building Business Capabilities, Building People Competencies and Building a Learning Culture.

**BUILDING BUSINESS CAPABILITIES**

Well defined processes and plans are critical to company transformation as they provide a roadmap to meet their strategic goals. A comprehensive transformation roadmap is key to driving change in a coordinated and effective way, regardless of the size of your business. A bespoke roadmap can also help companies avoid unnecessary detours and excessive costs.

**BUILDING PEOPLE COMPETENCIES**

With increasing digitisation at the workplace, it is crucial to redefine necessary skills to keep up with the future economy. The ability to Think Critically, Interact With Others and Stay Relevant—the three key clusters of skills deemed most essential by SkillsFuture Singapore as part of its Critical Core Skills Framework (CCS)—will play a prominent role in planning of company learning & development strategy.

“Lack of time” has been cited as the top challenge in company learning & development from the Workforce Learning in Workplace Transformation Report. ‘Too busy with work’ and ‘Disruption to business operations’ are other challenges revealed in the report. To move the needle, more varied methods of training can be introduced to inculcate a self-driven learning culture in a company.

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How can we focus on these 3 key pillars and accelerate the rate of transformation for companies?

**BUILDING A LEARNING CULTURE**

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To build business capabilities and unlock their full potential, companies first need to strategise and chart detailed transformation roadmaps. Roadmap assessments can help companies to effectively identify potential areas for improvement and key drivers for business wins. These assessments include:

**STRATEGIC DIAGNOSIS**

Assess macro environment factors and carry out internal diagnosis on current state of the organisation, including processes, policies, management practices, system, company mindset and behaviours as well as capabilities, to match strategic long-term goals with company’s improvement potential.

**SOLUTION IN FOCUS:**

Operation & Technology Roadmap (OTR)

**GOVERNANCE AND COMPLIANCE FRAMEWORK**

Ensure robust internal processes by keeping up with mandatory business policies, structures, and fundamental compliance knowledge.

**SOLUTIONS IN FOCUS:**

Cybersecurity, Workplace Safety and Health, Fundamentals Of The Personal Data Protection Act, Human Resource Excellence

**WORKFORCE ENABLING PROGRAMMES**

Enhance functional capabilities and transformation skills by tapping on established frameworks for workplace learning and workforce development.

**SOLUTIONS IN FOCUS:**

Digital Reboot, Workplace Learning Blueprint Development, L&D-as-a-Service (LaaS)
OPERATION & TECHNOLOGY ROADMAP (OTR)

Operation & Technology Roadmap (OTR) is designed to allocate resources efficiently in order to meet business and market needs. This can help companies establish a long-term growth strategy that is driven by technology, enabling you to visualise how your business can grow by employing the right drivers, products, services, and technologies.

6 BENEFITS OF OTR
• Achieve greater awareness of your business environment
• Facilitate consensus on your company’s future direction
• Identify gaps in your company’s market intelligence
• Understand the importance of research and development linkages between technology and business drivers
• Reduce return-on-investment risks in technology acquisition and development
• Foster greater confidence due to a cohesive and coherent business and action plan for future investment

5 SIMPLE STEPS TO BUILD YOUR CUSTOMISED OTR

WORKPLACE LEARNING BLUEPRINT DEVELOPMENT

The Workplace Learning Blueprint Development is a powerful learning model that takes a long-term strategic view towards employee upskilling. It focuses not only on what employees need to know at present, but how they can grow and develop to contribute more to the organisation.

BENEFITS OF WORKPLACE LEARNING BLUEPRINT DEVELOPMENT

DIVERSIFIED LEARNING APPROACHES
Everyone learns differently. A mix of learning channels gives employees the flexibility to shape their unique learning experiences in a way that works for them.

INCREASES EMPLOYEE ENGAGEMENT
With the right tools and resources, the 70:20:10 model can engage your team by making learning actionable immediately. When employees feel empowered to take action in the workplace, they focus on their career goals, are more eager to collaborate with peers, take initiative to connect with others and forge relationships.

ALLOWS SCALABILITY
Most learning opportunities under the 70:20:10 model are provided on-the-job or through workplace relationships. This makes learning and development programmes easy to scale. This learning model also allows employees to leverage specific learning channels based on their needs and ‘upgrade’ to more intensive experience-based programmes at appropriate times.
DIGITAL REBOOT

Organised in partnership with Ngee Ann Polytechnic, The FinLab by United Overseas Bank and U SME, the Digital Reboot programme aims to drive capability and growth with digitalisation through four carefully curated programme tracks. Each track is a comprehensive package consisting of face-to-face or virtual live classes followed by 24 man hours of workplace learning across 2 months.

WHAT DO YOU GET?

- 1-year Software Licence included
- 2.5 – 3 days in-classroom training
- 2 months Workplace Learning Consultancy* (3 hr sessions every 2 weeks over 8 weeks)
- Playbook of use cases

DIGITAL REBOOT TRACKS

* Discover More About Digital Reboot

- **Workflow Automation**
  Get equipped with basic skills needed to create a Microsoft Form integrated with Power Automate workflows to automate tasks and increase task accuracy.

- **Robotic Process Automation**
  Gain the knowledge of core Robotic Process Automation (RPA) concepts and learn how to create RPA “robots” to perform a vast variety of repetitive, time-consuming tasks and improve operational efficiency.

- **Data Processes and Visualisation**
  Learn to extract data, conduct data analysis, apply visualisation techniques, and create dashboards that support you in making informed, data-driven business decisions and communicating insights to stakeholders.

- **Digital Marketing**
  Experience a hands-on approach with 10 use cases of digital marketing and learn essential tools for online site building, analytics, lead generation and automation to increase your digital presence.

FUNDINGS AVAILABLE

SkillsFuture Singapore (SSG) Funding

Up to 90% course fee subsidy for approved courses

Absentee Payroll

$4.50/hour (Non-SME & SME)

(Terms and conditions apply)

Click Here To Discover More About Digital Reboot

Click to Watch Video

Watch how Jason Marine Group streamlined their operations with the Digital Reboot Programme.
TOTAL WORKPLACE SAFETY AND HEALTH

Total Workplace Safety and Health (WSH) is a proactive approach that integrates workplace safety, occupational health and health promotion. It includes broad and integrated assessments of all risks in the workplace: safety, occupational health and employee wellbeing. By managing these aspects of work together, employees can live and work healthily and safely, reduce absenteeism, and improve workplace productivity.

THE WSH APPROACH:

1. Assess
   - Identify risks in your company
   - Identify gaps in WSH management

2. Intervene
   - Design and propose customised intervention programmes

3. Monitor and Evaluate
   - Monitor progress
   - Evaluate effectiveness and intervene further if needed

HUMAN RESOURCE EXCELLENCE

Human Resource Excellence focuses on improving the performance of an organisation through the performance of people. It moves beyond the basics of policies and practices to provide a framework for the company to develop and deploy the right people to achieve its goal.

The Organisation Plan
- Set Vision and Direction
- Plan Strategy and Goals
- Performance Analysis

The Work Environment
- Staff Motivation & Attitudes
- Communication
- Involvement & Empowerment
- Continual Improvement & Innovation

Delivery & Implementation of Training & Development Plans
- Effective Training plans and Methodologies
- Budget Planning
- Actual Outcome versus Projected Outcome Analysis
- Training Records

Planning Training & Development
- Training Plan for Different Levels
- Training Areas:
  a) Mandatory/Legislative
  b) Wellbeing
  c) Policies and Practices

Analysis of People’s Training & Development Needs
- Competencies and Skills Gap Analysis
- Performance Management Training and Development Needs Analysis

Habitualise Learning
- Review and Evaluate Training and its impact on
  a) Employee Performance
  b) Business Impact

The Organisation Plan
- Set Vision and Direction
- Plan Strategy and Goals
- Performance Analysis
L&D-as-a-Service (LaaS) is a human capital development framework to help organisations identify and align business goals and workforce capabilities in order to elevate business performance.

Design Innovation and Strategic Data-Driven Decision help organisations develop clarity in formulating a Strategy Implementation Plan to support and achieve their business goals.

Using OTR PLUS™, organisations embark on a journey to review their business goals and bring alignment for their workforce capabilities.


Implementing and Sustaining Workplace Learning together with the LHUB Learning eXperience Platform (LXP) are key to promoting Self-Directed Learning. It helps nurture a culture of Lifelong Learning to stay relevant and competitive.

Click Here To Discover More About L&D-as-a-Service (LaaS)
The COVID-19 pandemic and the growing need to digitalise has prompted a preemptive need for companies to equip their staff with design thinking capabilities to solve urgent problems and uncover the best growth opportunities.

Here’s how a leading financial services multinational company spearheaded their transformation journey with NTUC LearningHub’s L&D-as-a-Service (LaaS), a human capital development framework.

**SPOTLIGHT FEATURE: USING DESIGN INNOVATION TO JUMPSTART ORGANISATION TRANSFORMATION**

**STEP 1**
Understand an organisation’s background, context, current learning and training state, needs and vision.

**STEP 2**
Develop a holistic Design Thinking Capability Building solution that aligns with company’s supporting processes and systems.

**STEP 3**
Contextualise programme objectives, desired learning outcomes, and performance metrics.

Customise 3-day Hybrid Design Thinking sessions (online + face-to-face) to company’s needs.

Coordinate programme schedule for 54 participants (87% from Singapore and 13% from APAC offices) - spanning across Operations, Sales and Marketing, Human Resource and Corporate Services.

**STEP 4**
Successfully conducted Design Thinking sessions with NTUC LHUB consultants using the following methodology:

- **Goal-directed learning** to identify problem statements.
- **Thought-mapping process** to link company goals and objectives to solutions.
- Create and refine solution prototypes, and conduct real user testing.

**RESULTS**

- **9 CUSTOMISED PROTOTYPES DEVELOPED**
  9 prototypes were developed for problem statement identified for HR processes, operations processes, marketing, and engaging existing customers.

- **CULTURE OF INNOVATION**
  Design thinking was scaled across various departments to promote innovative thinking and creative idea generation in a collaborative environment.

- **ORGANISATIONAL AGILITY**
  Employees developed go-to-skills of the future such as empathy, data interpretation and problem solving. These skills will aid the company to navigate the challenges of a quickly evolving world.
As globalisation and varied modes of working change the labour market and the skills needed for workers to succeed, individuals need to uplift their personal competencies to differentiate themselves.

Soft skills have become essential to individuals’ and companies’ success. According to the SkillsFuture Critical Core Skills framework, these are the 3 key clusters of 16 soft skills:

**THINKING CRITICALLY**
This cluster sums up the cognitive skills needed for broad and creative thinking. It refers to skills that help individuals make inductive and deductive reasoning, correct analysis, inferences and evaluations to aid in complex problem-solving. These skills include Creative Thinking, Decision Making, Problem Solving, Sense-Making, and Transdisciplinary Thinking.

**INTERACTING WITH OTHERS**
The ‘Interacting with Others’ cluster is closely related to people relations. It includes creating synergies with others, building open communications, being sensitive towards differences in diversity and building relationships with internal as well as external stakeholders. These skills include Building Inclusivity, Collaboration, Communication, Customer Orientation, Developing People, and Influence.

**STAYING RELEVANT**
This cluster is all about effective self-management and staying on top of change. The skills needed are tied closely to trends impacting work and living that provide strategies, direction and motivation for technical skill development. These skills include Adaptability, Digital Fluency, Global Perspective, Self-Management, and Learning Agility.

**CRITICAL CORE SKILLS**

**HYBRID WORKPLACE BUNDLE**
The COVID-19 pandemic has caused widespread disruption to our everyday lives. Companies and organisations have implemented new ways of working, such as hybrid workplace arrangements and remote working. In the course of adapting to the new norm, soft skills have become the key to being empowered to stay relevant and productive at work.

Many of the critical core skills identified by SkillsFuture Singapore (SSG) under the SkillsFuture Critical Core Skills framework can be cultivated within your workforce with the Hybrid Workplace bundle.
DIGITAL MARKETING
As macro environment factors change, so do customers’ purchase behaviour. With customers shifting their focus into the digital space, companies have to compete for digital presence and work on building their online footprint. As online channels continue to grow in number and influence, it’s crucial that businesses have a workforce that is digital marketing savvy in order to build a strong digital presence. This helps to raise brand awareness, reach potential customers, engage target audiences and drive business growth.

ESSENTIAL DIGITAL MARKETING SKILLS FOR A SUCCESSFUL DIGITAL CAMPAIGN:
- Set out objectives, outcome and forecast.
- Produce various asset to leverage on, such as videos and Email Marketing.
- Leverage on social media platforms, webinars, online websites, and other online marketing platforms.
- Reline campaigns using analytics.
- Evaluate the effectiveness of campaigns.

COLLABORATION
PROJECT MANAGEMENT
Good project management ensures that the goals are aligned with the strategic direction of the business. With increased pressure to respond quickly to the needs of their customers and stakeholders, companies must bring new products to market faster and accelerate improvements to existing solutions and services. This is a challenge for individuals, teams, and organisations looking to build on their success in 2022 and beyond.

IMPORTANCE OF PROJECT MANAGEMENT
- **Strategic Alignment**: Project management ensures what is being delivered is right, and will deliver real value towards the business opportunity.
- **Leadership**: Project management brings leadership and direction to projects. It provides vision, motivation, coaching, and inspiration to the team to do their best work.
- **Clear Focus & Objectives**: Project management breaks up a project into smaller tasks and task objectives for the team to achieve. This enables teams to remain focused on clear objectives, gear their efforts towards achieving the ultimate project goal through the completion of smaller milestones.
- **Orderly Process**: Project management brings the right people together to do the right things, at the right time – it ensures that the proper management process is followed throughout the project life cycle.
- **Quality Control**: Project management ensures the quality of deliverables, and that they consistently meet the mark. It demands gated phases where teams can assess the output for quality, applicability, and return-on-investment where output can be evaluated every step of the way.
- **Managing and Learning from Success and Failure**: Project management is important because it provides lessons to learn from the successes and failures of the past. This can be facilitated through the use of retrospectives, lessons learned, and post-project reviews to consider what went well and what should be done differently for the next project.

Watch how Kim San Leng Coffeeshop embarked on a company-wide digitalisation upskilling journey to adapt in the new norm.

Click to Watch Video
SENSE-MAKING

DATA ANALYTICS
As we increasingly adopt technology in our everyday lives, we generate large sets of data, especially at the workplace. Professionals skilled in data analytics help businesses identify key market trends and opportunities to make better business decisions.

ESSENTIAL DATA ANALYTICS SKILLS INCLUDE:

- Collect data and information
- Measure data and information
- Analyse data for issues and root causes
- Conclude and propose solutions based on data trends
- Decisions for improvement and resolution

SELF-MANAGEMENT

MENTAL WELLNESS
With the growing focus on mental health at the workplace, especially amid the COVID-19 pandemic, it is important to foster a work environment that encourages and promotes the well-being of your employees.

Here are five consequences of poor mental health in the workplace:

Engagement with One’s Work
It can be difficult to regulate thoughts and emotions when faced with mental health issues, creating distraction from tasks at hand.

Productivity and Job Performance
Accessing the behavioural skills that foster creativity and resilience for work will become a challenge when faced with anxiety, stress or depression.

Physical Capability and Daily Functioning
From social anxiety to a reduction in cognitive performance and working memory, poor mental health takes a major toll on daily living and physical capability.

Communication
It is not easy to communicate when one is struggling with mental health, and may possibly lead to misunderstandings and strained working relationships.

Poor Decision-Making
Poor mental health can lead to a lack of impulse control, unhealthy thoughts, and poor decision-making. This can result in missed meetings, missed commitments, or a lack of adherence to company policies.

There are ways organisations can help employees to thrive at the new workplace. This can be done by raising awareness about mental health among staff and empowering them to explore self-care tips to manage their wellbeing.
BUILDING A LEARNING CULTURE

It is becoming increasingly essential for organisations to embed a culture of learning as part of their internal value support system to encourage employees’ personal and professional growth.

A learning culture supports continuous learning and catalyses innovation, prioritises knowledge acquisition and drives the application of this knowledge to achieve company-wide goals. In recent times, cultivating a learning culture has become integral to maximising workforce potential and increasing productivity. With time as a major challenge to learning, it is important to explore varied methods of upskilling to facilitate building a learning culture.

SELF-DRIVEN LEARNING

Self-driven learning is a revolutionary shift away from the traditional classroom-based learning, providing flexibility and empowerment for learners to step up and take charge of their own development.

SOLUTION IN FOCUS: LHUB Learning eXperience Platform (LXP)

In order to address the various upskilling needs of employers and employees, we have created our first online learning platform—LHUB Learning eXperience Platform (LXP). LXP is a one-stop learning app that offers these features for workers and enterprises to stay relevant and competitive.

With the lack of time cited by many in the Workforce Learning in Workplace Transformation Report, LXP offers a practical solution through its key benefits. Employees are able to maximise the easily accessible content to stay competitive in the workplace, while companies can look forward to a one-stop Learning Management System for their training needs.

Besides supporting a holistic, self-driven learning culture, companies can plan a bespoke learning roadmap with training programmes to align to strategic goals.

WHY LXP ENTERPRISE WORKS FOR YOUR COMPANY

- **Extensive Library of Programmes**
  - More than 75,000 courses across 60 categories
  - Choose from Digital, Adaptive and Technical topics

- **Bespoke Learning & Development Platform**
  - A one-stop Learning Management System for your company’s training needs
  - Option to include company in-house content for more relevant training

- **Timely Update & Training Control**
  - Enables training control with Course Approval Function
  - Allow real-time visibility and update on company’s Learning & Development status with dashboard reporting

- **Build a Learning Culture by Habitualising Learning**
  - Micro-learning anytime, anywhere
  - Skills Gap Analysis & Course Recommendation

Click Here To discover more about LXP
NTUC LearningHub Pte Ltd
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1. NTUC Trade Union House
2. NTUC LHUB @ Lifelong Learning Institution
3. Devan Nair Institute for Employment and Employability
4. NTUC LHUB @ Aljunied Training Centre
5. NTUC LHUB @ Tampines Plaza 2
6. NTUC LHUB Industry Skills Centre @ Benoi

NTUC LearningHub reserves the right to make changes at any time without notice in its absolute discretion.
CPEUEN No: 200409359E 26 Nov 2018 to 25 Nov 2022