

LIST OF TRAINERS AND ASSOCIATE TRAINERS

S/No	Name	Highest Qualification Attained	Awarding Body	Programmes Taught
1.	AGNES KANG AI JI Associate (Part-time) Trainer	Bachelor of Commerce	The University of Western Australia	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
2.	CHEW BENG HOE JIMMY Associate (Part-time) Trainer	Master of Science	The Bernard M. Baruch College	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1
3.	CHEW LIAN KIM JUDITH Associate (Part-time) Trainer	Master of Business Administration	The University of Manchester	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
4.	CHO YAN FATT Associate (Part-time) Trainer	Bachelor of Business Administration	University of South Australia	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1
5.	CHOO MUI SEOK @ TAN BEE LOH Associate (Part-time) Trainer	Bachelor of Education and Training	The University of Melbourne	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1
6.	CHOW WENG YING Associate (Part-time) Trainer	Bachelor of Science in Business and Management Studies	University of Bradford	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
7.	CHUA SER LIANG, RAYMOND Associate (Part-time) Trainer	Diploma in Electrical Engineering	Singapore Polytechnic	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
8.	CINDY HO HUI TING Associate (Part-time) Trainer	Bachelor of Arts with Merit	National University of Singapore	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3

LIST OF TRAINERS AND ASSOCIATE TRAINERS

S/No	Name	Highest Qualification Attained	Awarding Body	Programmes Taught
9.	DEWI MAYA Associate (Part-time) Trainer	Master of Business Administration	Victoria University	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
10.	KOH BEE HOON Associate (Part-time) Trainer	Bachelor of Science in Computer Science	University of Wolverhampton	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Emerging Technology L3
11.	KOH CHEE KEONG ALVIN Associate (Part-time) Trainer	Bachelor of Business Systems	Monash University	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Emerging Technology L3
12.	LEE YONG KWONG Associate (Part-time) Trainer	Bachelor of Arts (Arts and Social Sciences)	National University of Singapore	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Emerging Technology L3
13.	LIM GUEK HOON Associate (Part-time) Trainer	Bachelor of Arts with Honours (Business and Management)	Bath Spa University	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Emerging Technology L3
14.	LIM SIM HONG Associate (Part-time) Trainer	Bachelor of Accountancy	The University of Singapore	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1
15.	LING LI PENG Associate (Part-time) Trainer	Griffith University	Master of Training and Development	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
16.	MINA AKBARSHAH Associate (Part-time) Trainer	Deakin University	Master of Commerce	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
17.	MOHAMED FADHIL BIN MOHAMED ISMAIL Associate (Part-time) Trainer	Master of Education	The University of Adelaide	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3

LIST OF TRAINERS AND ASSOCIATE TRAINERS

S/No	Name	Highest Qualification Attained	Awarding Body	Programmes Taught
18.	NG SOI MUN SUSAN-TIFFANY Associate (Part-time) Trainer	Bachelor of Business in Business Administration	Royal Melbourne Institute of Technology	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
19.	OOI SOOK BEE, KRYSTINA Associate (Part-time) Trainer	Master of Training and Development	Griffith University	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
20.	PAT MUN FAI Associate (Part-time) Trainer	Master of Business Administration	University of Dubuque	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
21.	PNG GEK KHIM CATHERINE Associate (Part-time) Trainer	Bachelor of Arts with Honours in History	The National University of Singapore	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1
22.	RAHUL KUMAR JANAK SHAH Associate (Part-time) Trainer	Oklahoma City University	Bachelor of Arts	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> E Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
23.	SEOW WEI YUEN MARK Associate (Part-time) Trainer	Master of Training and Development	Griffith University	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
24.	SHEN YEN NING Associate (Part-time) Trainer	Master of Business Administration with Distinction	University of Sunderland	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3
25.	YAP SIEW HONG Associate (Part-time) Trainer	Bachelor of Arts	Ottawa University	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3

LIST OF TRAINERS AND ASSOCIATE TRAINERS

S/No	Name	Highest Qualification Attained	Awarding Body	Programmes Taught
26.	YEW BEE HOAY @ WENDY Associate (Part-time) Trainer	Bachelor of Commerce	Shanghai University Of Finance And Economics, China	(SCTP) Outlet Supervisor <ul style="list-style-type: none"> Retail (SF): Problem Identification L3 Retail (SF): Customer Loyalty and Retention Strategy Formulation L4 Retail (SF): Service Leadership L1 Retail (SF): Inventory Control L1 Retail (SF): Emerging Technology L3