USER GUIDE TO CLAIM SKILLSFUTURE CREDIT

ntuclearninghub.com/lhub-go

At the homepage, you will see a button **BROWSE PRICING PLANS** on the banner (a) and at (b). Click on the button to browse our LHUB GO packages.



2) HOMEPAGE

On this page, you may select one of the three LHUBGO packages by clicking SIGN UP NOW (a)

*Existing LHUB GO Infinity users will not be able to downgrade to LHUB GO Grow60 or Discover25.



3) SECTION A:

CHECKLIST PAGE

At this page, you will be shown which LHUB GO package you have selected under COURSE TITLE (a).

In box (b), enter your email and proceed by clicking NEXT.



4 SECTION B: RESERVATION PAGE

Fill up your details accordingly, (*) are mandatory fields. Click NEXT to proceed.

A: Checklist	B: Reservation	C:	Billing Advice I	D: Payment	E: Acknowledgement
		20%			
ection B: Res	ervation				
f you have a sales refer	ral code, enter it here				
Participant's Information	tion				
D Type *	MRC .	~	ID Number *		
frainee Name *			Date of Birth *	19-09-000	ė
Residential Status *	INDOPED COURSE	~	Nationality *	0100-01010	onaan 🗸
Race	(1963)	~	Education *	15 Carthurs	
3ender	famas	~			
Contact Details					
Foreign Address 🔲					
Postal Code *					
Block No *			Building Name	NTUC Trade U	nion House
Street *	Res South Real				
Unit *	# 📃 . 💷				
Office Tel.			Home Tel.		
Email *	mi				
Mobile *			Please provide Singapore reg	istered mobile number only	
Consent and Others					
 I want to receive m. 	arketing and promotional material fr	om NTUC Learni	ingHub Pte Ltd and its subsi	diaries via: Email,SMS	
How did you FIRST learn	n about this course? •	Website - NTUC &	NTUC LearningHub	~	

5) SECTION C: | BILLING ADVICE PAGE

This page will show a summary of your package and its price.

Note: Please read the terms and conditions carefully before checking box (a). Click CONFIRM RESERVATION to proceed.



6) SECTION C: BILLING ADVICE PAGE

A popup will appear on your screen where you can indicate if you would like to claim your SkillsFuture Credit (a).

By clicking YES, you will be redirected to the Singpass page for login.

By clicking NO, you will be redirected to Step 12, SECTION D: PAYMENT PAGE.



7) SINGPASS PAGE

Choose to sign in with Singpass Mobile or Password Login.



8) SINGPASS PAGE

A summary of your package and price will be shown again.

In **box** (a), indicate the amount of **SkillsFuture Credit** you would like to claim.

Note: Please read the terms and conditions carefully before checkng box (b). Click CONFIRM to be redirected back to SECTION C: BILLING ADVICE page.

Date: 13/08/2021	Available Credit: S\$740.90
Welcome	
	-
Contact Number	Email Address
65	in promise and
Course Details	
Course Code	Course Title
TGS-2021003519	Subscription 1
Course Start Date	Fees Payable by you
13/08/2021	S\$64.20
Training Provider 199900650G	
Payment Details Amount of credit to claim	a
□ I have read and agreed to the Skill	sFuture Credit Terms & Conditions, 70
*Note: Successful submission of this registration with the training provider provider. All claim submissions are su	claim is dependent on the completion of payment and . For more information, kindly contact your respective training ubject to approval.

SECTION C: BILLING ADVICE PAGE

9)

A popup will appear on your screen to confirm the amount of SkillsFuture Credit to claim (a).

Click SELECT to proceed.



(10) SECTION C:

BILLING ADVICE PAGE Your claim of the SkillsFuture Credit will be

reflected in (a).

Note: Please read the terms and conditions carefully before checking box (b). Click CONFIRM RESERVATION to proceed.



II SECTION D: PAYMENT PAGE

A popup will appear on your screen to indicate that your claim has been successfully updated in the **MySkillsFuture System** (a).

You may **click b** to view your billing advice.

If you have outstanding payable amount, please **click** on button **C to proceed** for payment.

If the payable amount is zero, **button (c)** will not appear. **Click CONFIRM** to be redirected to Step 13, **SECTION E: ACKNOWLEDGEMENT PAGE.**

(12) SECTION D: PAYMENT PAGE

This page will only appear if you have outstanding payable amount. Please read the terms and conditions carefully. **Click PROCEED TO PAYMENT** to continue.

A pop up will appear for you to key in your payment information.





(I3) SECTION E:

ACKNOWLEDGEMENT PAGE

Here, you will see a **confirmation** of your payment.

You may also choose to **download** your invoice from this page.



(I4) EMAIL

A **PAYMENT CONFIRMATION** email will

be sent to the email which you have signed up with.

UTUCLHUB - Payment Confirmation GO1 - GROW 60			
14) NTUC LearningHub <do.not.reply@ntuclearninghub.com></do.not.reply@ntuclearninghub.com>	← Reply	Reply All	\rightarrow Forward
To Cc			Fri 13/8/2021 9
Imoice-WS-21-000068.pdf ~			
[Notice: This message originates from outside the organization. Make sure to validate the sender before client	cking links or	attachments.]	
Dear			
Thank you for choosing NTUC LearningHub.			
We have received your payment SGD 0.00 for booking reference REG-21-000418. Please refer to attached in	voice for the	course and paym	ient details.
For access to GO1 - GROW 60 please check your email for an email from <u>noreply@mygo1.com</u> . Do remember to check your spam and junk mailboxes.			
Yours sincerely,			
NTUCLHUB			
This is a system generated email. Please do not reply directly to this email.			

(15) EMAIL

After payment is successful, a **WELCOME** email will be sent to the email which you have signed up with.

You may **click** the URL in **(a)** or the button in **(b) to start** your upskilling journey with **LHUB GO**.

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(Grow60) <noreply@mygo1.com></noreply@mygo1.com>		C Reply (C)	Reply All → Forward Fri 13/4/2021 7:0
for any problems with how this message is displayed, disk here to view if is a web bounser.	goi		
Welcome to	[Grow60] on Go1		
Hi -, congratu your learning journey by loggin	ations for joining [Grow60] on Go1! Begin g in below:		
URL: grow Email:	© [Grow60] 30.ntuclearninghub.com		
	Login b		