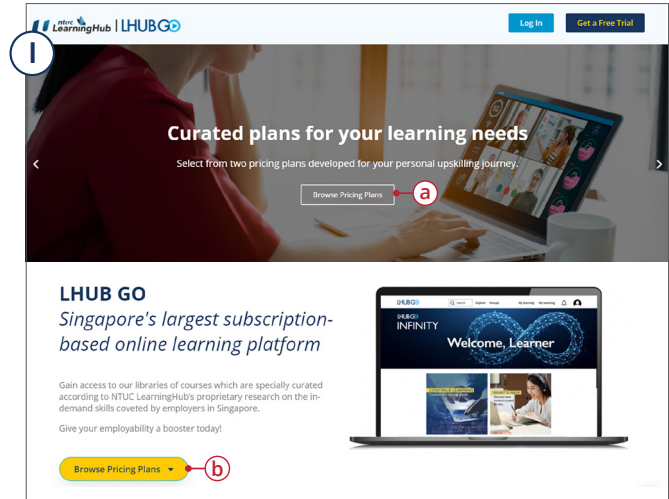


USER GUIDE TO CLAIM SKILLSFUTURE CREDIT

1 HOMEPAGE

ntuclearninghub.com/lhub-go

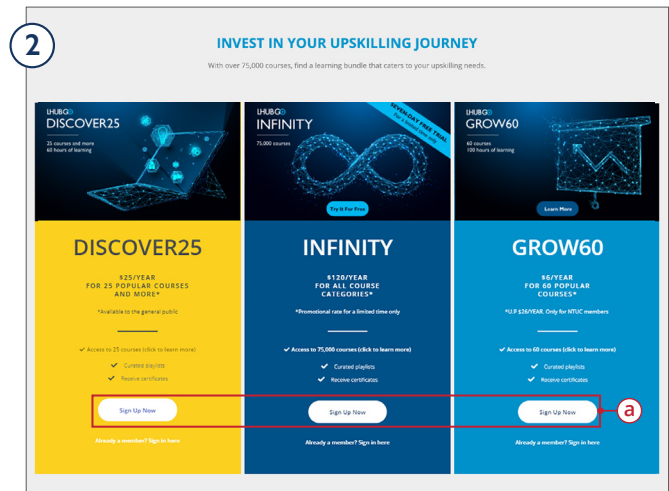
At the homepage, you will see a button **BROWSE PRICING PLANS** on the banner **(a)** and at **(b)**. Click on the button to browse our **LHUB GO** packages.



2 HOMEPAGE

On this page, you may select one of the three **LHUBGO** packages by clicking **SIGN UP NOW (a)**

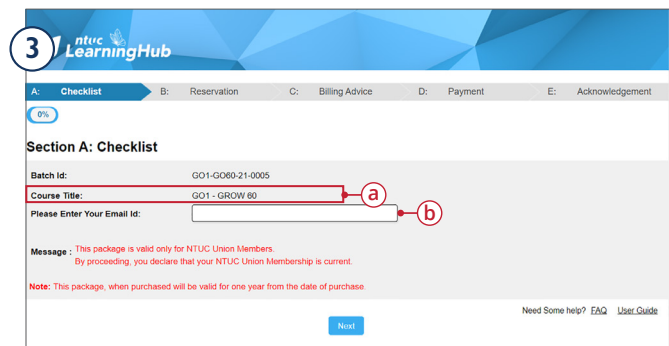
*Existing LHub GO Infinity users will not be able to downgrade to LHub GO Grow60 or Discover25.



3 SECTION A: CHECKLIST PAGE

At this page, you will be shown which **LHUB GO** package you have selected under **COURSE TITLE (a)**.

In box **(b)**, enter your email and proceed by clicking **NEXT**.



4 SECTION B: RESERVATION PAGE

Fill up your details accordingly, (*) are mandatory fields. Click **NEXT** to proceed.

5 SECTION C: BILLING ADVICE PAGE

This page will show a summary of your package and its price.

Note: Please read the terms and conditions carefully before checking box **a**. Click **CONFIRM RESERVATION** to proceed.

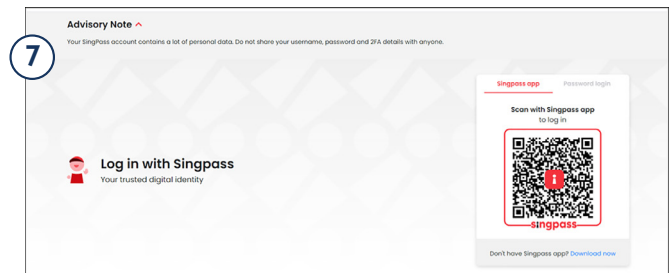
6 SECTION C: BILLING ADVICE PAGE

A popup will appear on your screen where you can indicate if you would like to claim your **SkillsFuture Credit** **a**.

By clicking **YES**, you will be redirected to the **Singpass** page for login.

By clicking **NO**, you will be redirected to Step 12, **SECTION D: PAYMENT PAGE**.

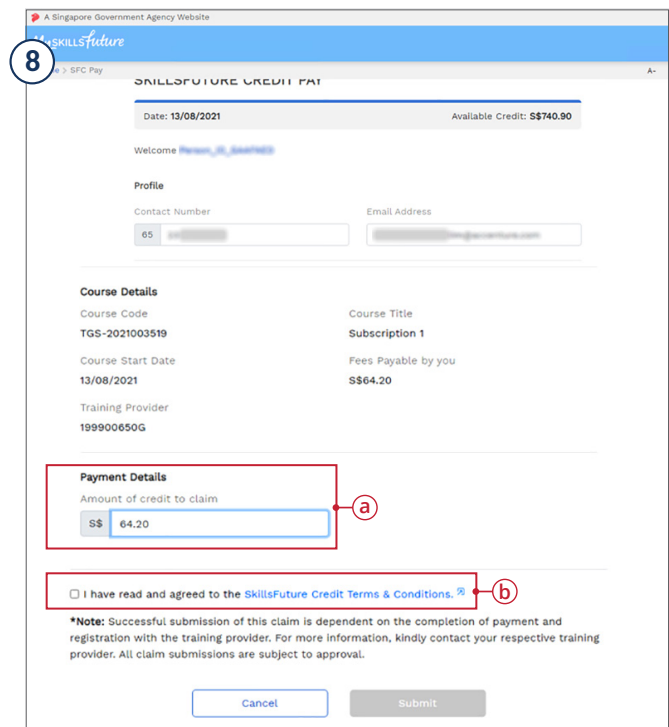
7 SINGPASS PAGE
Choose to sign in with Singpass Mobile or Password Login.



8 SINGPASS PAGE
A summary of your package and price will be shown again.

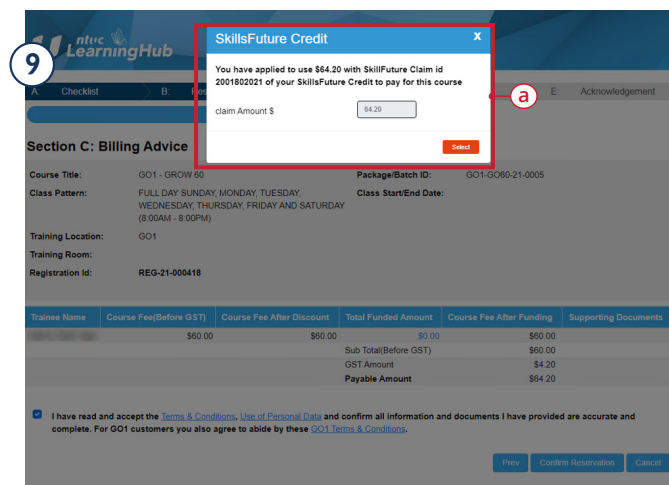
In box **(a)**, indicate the amount of SkillsFuture Credit you would like to claim.

Note: Please read the terms and conditions carefully before checking box **(b)**.
Click **CONFIRM** to be redirected back to **SECTION C: BILLING ADVICE** page.



9 SECTION C: BILLING ADVICE PAGE
A popup will appear on your screen to confirm the amount of SkillsFuture Credit to claim **(a)**.

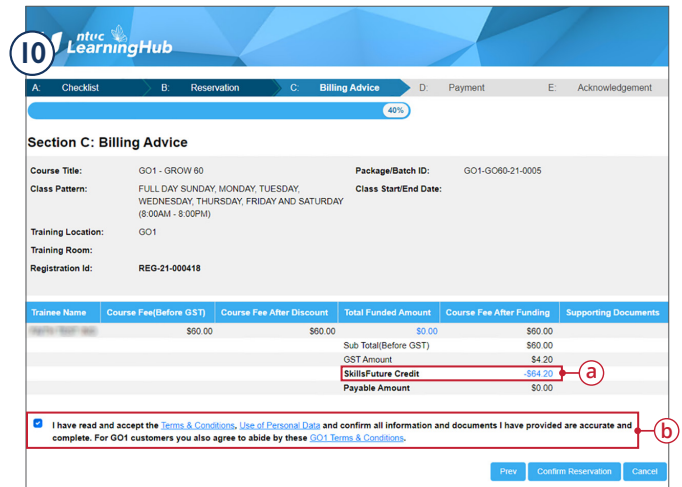
Click **SELECT** to proceed.



10 SECTION C: BILLING ADVICE PAGE

Your claim of the SkillsFuture Credit will be reflected in **(a)**.

Note: Please read the terms and conditions carefully before **checking box (b)**. Click **CONFIRM RESERVATION** to proceed.



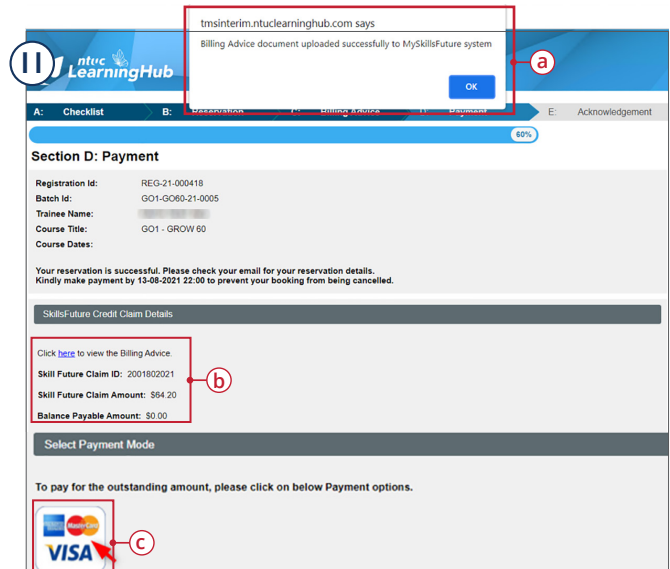
11 SECTION D: PAYMENT PAGE

A **popup** will appear on your screen to indicate that your claim has been successfully updated in the **MySkillsFuture System (a)**.

You may **click (b)** to view your billing advice.

If you have outstanding payable amount, please **click on button (c)** to proceed for payment.

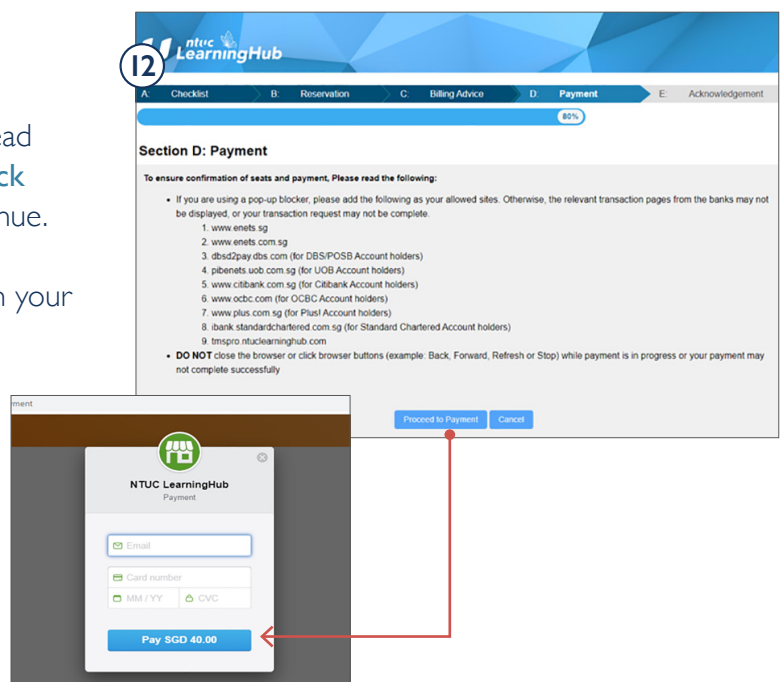
If the payable amount is zero, **button (c)** will not appear. **Click CONFIRM** to be redirected to Step 13, **SECTION E: ACKNOWLEDGEMENT PAGE.**



12 SECTION D: PAYMENT PAGE

This page will only appear if you have outstanding payable amount. Please read the terms and conditions carefully. **Click PROCEED TO PAYMENT** to continue.

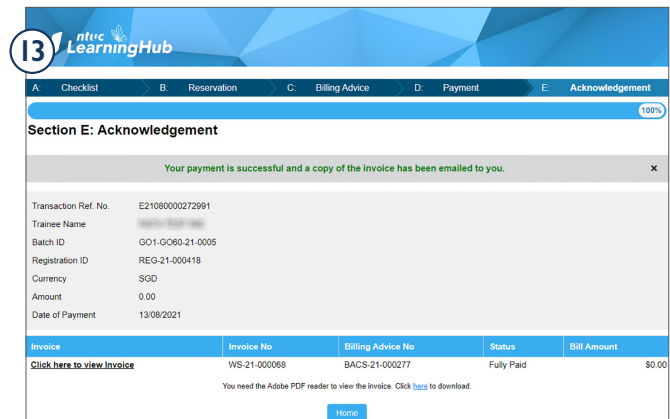
A **pop up** will appear for you to key in your payment information.



13 SECTION E: ACKNOWLEDGEMENT PAGE

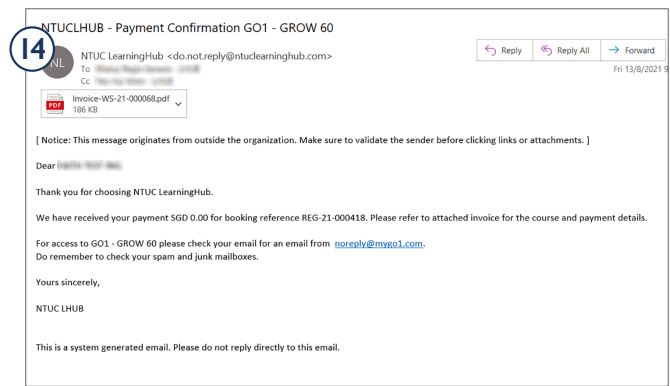
Here, you will see a **confirmation** of your payment.

You may also choose to **download** your invoice from this page.



14 EMAIL

A **PAYMENT CONFIRMATION** email will be sent to the email which you have signed up with.



15 EMAIL

After payment is successful, a **WELCOME** email will be sent to the email which you have signed up with.

You may **click** the URL in **(a)** or the button in **(b)** to start your upskilling journey with LHUB GO.

