

FACILITATOR PROFILE

Ms Grace Tan has more than 30 years of experience in HRM & HRD within the Hospitality, Real Estate, Financial, Healthcare and Retail industries.

Backed by her many years of corporate experience, Grace has been engaged as a Consultant to help companies in Organizational Development including Talent Management, Learning & Development as well as re-engineering and improving HR systems and processes.

Her consultation work in organizational development for SMEs covers strategic planning to support their organizational alignment, leadership development, succession planning and talent retention. In the area of Learning and Development, she has been involved in strategizing and conceptualizing the design and development of employee development programs for areas in human resource management including performance management, coaching and change management.

Another area of her learning and development expertise is in the development of competency based programmes under the WSQ framework. In this regard, Grace has designed, developed and facilitated programs relating to the entire spectrum of Human Resources as well as Critical Thinking, Innovation and Service Quality.

She is a certified Extended DISC® Profiler and also conducts behaviour profiling to assist organizations in their recruitment, talent management and development as well as team building.

EDUCATION & CERTIFICATION

- ▶ BA (NUS)
- ▶ GDPM (SIM)
- ▶ M.Ed. (University of Sheffield)
- ▶ ACTA & DACE (WSG)
- ▶ Certified Extended DISC® Profiler

