

# FACILITATOR PROFILE

**Susan** brings with her more than 20 years of working experience in the field of Human Resource Management and Development. Her experience spans across industries like telecommunications, market research, information technology and healthcare. She was in management positions for various organisations and is currently an ICF Certified Coach, Learning Consultant, corporate trainer and facilitator for team leadership retreats.

Having been in the role of a Senior Learning Practitioner with leadership responsibilities, Susan is able to share and impart her knowledge and experience in areas like interviewing skills, performance management and people management.

Her interest lies in Leadership, Personal and Interpersonal Development. As a certified facilitator, she has conducted programmes on 7 Habits of Highly Effective People, Leadership Development, Competency-Based Interview, Performance Management and teambuilding retreats. She is also certified as a DISC Behavioural Consultant, NLP Practitioner, EQ Brain Profiler, WSQ-ESS programme facilitator, Career Consultant and Associate Certified Coach.

Susan believes in the transformational effect of coaching in empowering people to achieve fulfilling and meaningful lives. From healthy living to workplace effectiveness, she journeys alongside her clients with dedication and commitment to seeing results. Her role as a coach involves broadening the perspectives of her clients so that they can achieve clarity and take forward action enthusiastically.



## SUSAN FONG

## ORGANISATIONS THAT SUSAN HAS FACILITATED LEARNING WITH

- ▶ Electrolux
- ▶ Sivantos
- ▶ ACNielsen Research
- ▶ Sanmina-SCI
- ▶ Singapore Labour Foundation
- ▶ A-STAR
- ▶ UTAC
- ▶ Pacific International Lines
- ▶ Bausch and Lomb
- ▶ EMAS
- ▶ Singapore Aero Engine Services Pte Ltd
- ▶ Singapore General Hospital
- ▶ St Luke's Hospital
- ▶ NTUC First Campus
- ▶ John Wiley and Sons
- ▶ DTZ
- ▶ Kulicke and Soffa
- ▶ Jurong Port

## EDUCATION & CERTIFICATION

- ▶ Bachelor of Business in Business Administration (Distinction Award) from RMIT University
- ▶ Graduate Diploma in Personnel Management (Bronze Award) from the Singapore Institute of Management