

5 February 2019

LABOUR MOVEMENT SHOWS APPRECIATION TO WORKERS ON THE FIRST DAY OF LUNAR NEW YEAR

1. Since 1999, key leaders from the Labour Movement have visited working people in the essential services sectors during the Lunar New Year to thank them for putting their work and duties ahead of holidays and personal celebrations.

Prime Minister Lee Hsien Loong Appreciating Workers at SATS

2. On the first day of the Lunar New Year, Prime Minister (PM) Lee Hsien Loong and key union leaders greeted workers from SATS at SATS Inflight Catering Centre 1 in a visit led by the National Trades Union Congress (NTUC). PM Lee and Mrs Lee were accompanied by NTUC President Mary Liew, NTUC Secretary-General (SG) Ng Chee Meng, NTUC Central Committee members as well as union leaders from Air Transport Executive Staff Union (AESU) and Singapore Airport Terminal Services Workers' Union (SATSWU).
3. SATS supports several airlines at Changi Airport through the preparation of more than 90,000 in-flight meals daily. The festive season is also their busiest period as that is when many people travel. To appreciate those working on the first day of the Lunar New Year, PM Lee gave out red packets and mandarin oranges, as well as gifts provided by Mrs Lee, to some 150 workers working in the various kitchens, the Tray Assembly area and the Innovation & Product Development team. The workers SATS are represented by AESU and SATSWU.



4. The visit ended with a traditional lohei session with workers, union leaders and management partners.
5. For more information on SATS, please refer to Annex A.

NTUC Secretary-General Ng Chee Meng Appreciating Taxi Drivers at Changi Airport Terminal 3

6. Prior to the visit to SATS, NTUC SG Ng together with Speaker of Parliament Tan Chuan-Jin and some 50 taxi leaders from the National Taxi Association (NTA) visited taxi drivers at Changi Airport Terminal 3 earlier that morning. They appreciated taxi drivers for performing their duties and providing transport services to Singaporeans during the festive period.
7. Together, they distributed gift bags prepared by NTA to more than 1,000 taxi drivers at the various terminals on the morning of the first day of the Lunar New Year.

Finance Minister Heng Swee Keat and NTUC Deputy Secretary-General Koh Poh Koon Appreciating Workers at PSA

8. Finance Minister Heng Swee Keat, accompanied by NTUC Deputy Secretary-General Dr Koh Poh Koon who is also Senior Minister of State for Trade and Industry, Senior Minister of State for Transport Dr Lam Pin Min and union leaders from the Singapore Port Workers Union (SPWU) and Port Officers' Union (POU), also visited some 1,000 workers at PSA to show their appreciation in the morning. These workers continue to be on duty on the first day of Lunar New Year to ensure the smooth running of the port operations which functions 24/7, 365 days a year.

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Prime Minister Lee Hsien Loong Appreciating Workers at SATS

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Finance Minister Heng Swee Keat and NTUC Deputy Secretary-General Koh Poh Koon Appreciating Workers at PSA

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Chinese Names and Terms	中文名称与词汇
National Trades Union Congress (NTUC)	全国职工总会 (职总)
Lee Hsien Loong Prime Minister	李显龙 总理
Mary Liew President, NTUC	雷家英 职总 会长
Ng Chee Meng Secretary-General, NTUC	黄志明 职总 秘书长
NTUC Central Committee members	职总中央委员会
Air Transport Executive Staff Union	航空交通执行人员联合会
Singapore Airport Terminal Services Workers' Union	新加坡机场终端服务工友联合会
SATS	新翔
Tray Assembly area	托盘装配区
Innovation & Product Development team	创新与产品开发团队
Tan Chuan-Jin Speaker of Parliament	陈川仁 国会议长



National Taxi Association	全国德士师傅协会
PSA	新加坡港务集团
Heng Swee Keat Minister, Ministry of Finance	王瑞杰 财政部 部长
Dr Koh Poh Koon Deputy Secretary-General, NTUC Senior Minister of State, Ministry for Trade and Industry	许宝琨医生 职总 副秘书长 贸工部 高级政务部长
Dr Lam Pin Min Senior Minister of State, Ministry for Transport	蓝彬明医生 交通部 高级政务部长
Singapore Port Workers Union	新加坡海港工友联合会
Port Officers' Union	港务集团高级人员联合会

About National Trades Union Congress (NTUC)

The National Trades Union Congress (NTUC) is a national confederation of trade unions as well as a network of professional associations and partners across all sectors in Singapore. NTUC's objectives are to help Singapore stay competitive and working people remain employable for life; to enhance the social status and wellbeing of our members and working people; and to build a strong, responsible and caring labour movement. NTUC's vision is to be an inclusive labour movement for all collars, ages and nationalities. NTUC is at the heart of the Labour Movement, which comprises 59 affiliated unions, five affiliated associations, 11 social enterprises, six related organisations as well as a growing ecosystem of U Associates and enterprise partners. For more details on NTUC, please visit our website at www.ntuc.org.sg.



Fact Sheet on SATS

SATS

INFLIGHT CATERING CENTRES 1 AND 2

At SATS, we put our hearts into creating tasty and wholesome food that delights the palate. SATS Inflight Catering Centres 1 and 2 produce inflight meals for many of the world's renowned airlines such as the Singapore Airlines Group of airlines, Qantas Airways, All Nippon Airways, Cathay Pacific Airways, China Eastern Airlines, Korean Air, and British Airways.

Signature authentic cuisines from around the world are created here by an award-winning team of international chefs. Both SATS Inflight Catering Centres have a combined capacity to produce 125,000 meals daily. SATS drives innovation through our culinary research and development (R&D) expertise, and accelerates the implementation of technology in our kitchens to increase productivity and improve services.

With our state-of-the-art facilities, we deliver the finest food in the air and on the ground, ensuring that the highest food safety and hygiene standards are met. SATS was accorded the Platinum Award in the Agri-Food & Veterinary Authority (AVA) for Singapore's Food Factory Grading Scheme and we have been highly rated by independent audit companies.

CERTIFICATIONS ATTAINED

ISO 14001:2015

ISO 22000:2005

ASC (Aquaculture Stewardship Council) Chain of Custody Certification

MSC (Marine Stewardship Council) Chain of Custody Certification

HACCP (Hazard Analysis Critical Control Points) Certificate

MUIS Halal Certification – capable of producing Halal-certified meals and bakery items

“A” Grade under the AVA's Food Factory Grading Scheme



SATS INFLIGHT CATERING CENTRE 1

Capacity	60,000 meals per day
Current average production	45,000 meals per day
Workforce	1,110 including a culinary team of 1 Director of Kitchens, 1 Executive Chef, and 10 Executive Sous Chefs
Number of kitchens	11 including Training, Cold, Pastry, Oriental, Dim Sum, Indian, Japanese, Malay, Premium, Thai/Korean and Western
Facilities	Automated storage and retrieval system for food materials, automated cart transport system, food labs, meal presentation rooms, R&D kitchen, training kitchen, and simulated aircraft cabin (SAC). <i>First in the world, the SAC is a revolutionary facility which is used to test the quality of meals and wines under the same conditions that passengers will experience up in the air. The cabin pressure of the SAC is equivalent to the operating pressure inside an aircraft flying at 30,000 feet above ground.</i>
Building size	64,000 square metres, 4 storeys
Commencement of operations	July 2000
Location	20 Airport Boulevard, Singapore 819659

SATS INFLIGHT CATERING CENTRE 2

Capacity	65,000 meals per day
Current average production	50,000 meals per day
Workforce	1,000 including a culinary team of 1 Executive Chef and 9 Executive Sous Chefs
Number of kitchens	11 including including Bakery, Cold, Pastry, Oriental, Indian, Japanese, Malay, Premium, and Western
Facilities	Automated storage and retrieval system for food materials, automated cart transport system, meal presentation, innovation centre, and training rooms
Building size	60,000 square metres, 4 storeys
Commencement of operations	October 1996
Location	30 Changi North Crescent, Singapore 499612